



Acceptable Use Policy

Our policy is to provide quality services for the family, home user and small business at reasonable prices right around Australia .

Our services are designed to be shared by members in a fair and equitable manner and not to be monopolized or abused by individuals at the expense of others.

The Acceptable Use Policy has been implemented to ensure that each subscriber's use of the Service:

Meets legal requirements;

does not unreasonably interfere with other subscribers;

and does not unreasonably impact on our ability to provide the Service.

It's about being giving everybody a fair go at it and hope you understand and operate accordingly.

Legal translations

For legal clarification the following words have these meanings:

You means a subscriber to the Locall Australis Service, or any person who accesses the Locall Australis Service using the subscriber's access details;

Policy means this document, as may be amended by Locall Australis from time to time on 14 days notice;

Locall Australis Service means a service provided by Locall Australis, together with associated services and customer support.



This Policy comes into effect immediately if you are a new subscriber to the Service. If any changes are made to this Locall Australis policy, these changes come into effect 14 days after the revised policy is posted on the Locall Australis website.

Illegal and infringing use

You must not use the Service to breach any applicable criminal laws or to infringe on the rights of a third party. This includes, without limitation:

fraudulent, deceptive or illegal activity;

infringement of copyright, trademarks or other intellectual property rights;

infringement of laws relating to censorship and classification of material;

using the Service to create, forward or distribute defamatory statements.

Inappropriate use of resources

Some of our plans are designed for domestic use and others for commercial use. We believe that it is Unreasonable Use for domestic plans to be used by businesses whose activities include heavy incoming or outgoing telephone traffic.

Commercial use includes the following activities:

running a telemarketing business or call centre;

re-supplying or reselling the service; or

other similar activities.



We consider the use of a service to be unreasonable if you make or receive calls on our Network other than for your own personal use. We may give or withhold our consent, or make our consent subject to conditions, at our discretion.

We consider your use of Locall Australis to be Unreasonable Use if your use is considered fraudulent by Locall Australis or to adversely affect the Locall Australis Network or another customer's use of, or access to, a Locall Australis Service or Network.

Among other things, "fraudulent" use includes resupplying a Locall Australis Service without the consent of Locall Australis so that a third party may access or use Locall Australis Services or take advantage of Locall Australis free calls.

In addition, where we consider your use of Locall Australis free calls to be Unreasonable Use or that your use does not comply with the terms and conditions of the Service, then we may suspend your access to that or any other promotion or offer immediately, without notice to you.

In the event of a policy breach.

If Locall Australis believes on reasonable grounds that you have breached this Policy, Locall Australis may (but is not obliged to) take one or more of the following steps

suspend your access to the Service indefinitely or for a specific period;

terminate your access to the Service and refuse to provide the Service to you or your associates in the future;